

# AQUATru<sup>®</sup> shower

BY IDEAL LIVING

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AquaTru.com

Model #:  
ATSH01-X

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**Owner's Manual**



## Thank You

Thank you for choosing the AquaTru® Shower! This innovative water filtration solution provides you with cleaner, healthier shower water without requiring complex installation. With four different settings, our AquaTru Shower helps you enjoy a customizable and refreshing shower experience that also contributes to reducing your exposure to potential contaminants. By using our product, you're making a smart choice for your family's well-being and environmental sustainability. Enjoy the peace of mind that comes with using a showerhead that meets rigorous safety and quality standards.

Our dedicated customer support team is here to assist you every step of the way. Don't hesitate to reach out if you have any questions or concerns. Your AquaTru Shower comes with a 30-Day Money-Back Guarantee and a One-Year Limited Warranty, ensuring your complete satisfaction.

Follow @aquatru on social media and visit AquaTru.com to discover more ways to enhance your shower experience.

Please carefully read the included instructions before use to ensure optimal performance and safety of your new AquaTru Shower.



## Safety Instructions

### Read and Save These Instructions

**WARNING: IF NOT OBSERVED, SERIOUS PHYSICAL INJURY OR PROPERTY DAMAGE MAY OCCUR AS A RESULT OF NOT FOLLOWING THE ENCLOSED GUIDELINES.**

- Do not attempt to repair, disassemble, or modify the showerhead.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or those lacking experience and knowledge, unless they have been given instructions by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- The system and installation shall comply with applicable state and local regulations.
- Do not regenerate or reuse the spent absorption media.
- This filtration system contains a replaceable component critical to the efficiency of the system. Replacement of the filtration component should be with one of identical specifications, as defined by the manufacturer, to ensure the same efficiency and contaminant reduction performance. Using third party filters claiming to be compatible may be of questionable quality and may not be tested for effectiveness. Damage caused by third party replacement filters are not covered by your warranty.

### READ ALL INSTRUCTIONS BEFORE OPERATING THE AQUATRU.

- Regular filter replacement is needed to ensure clean water.
- Do not use AquaTru Shower for water consumption or water exchange of aquariums/ fish bowls.
- Indoor use only.
- Do not operate below 40° F.

### NOTICE: TO REDUCE THE RISK ASSOCIATED WITH PROPERTY DAMAGE DUE TO WATER LEAKAGE:

- Read and follow these instructions before installation and use of the AquaTru.
- Do not use in areas where temperatures may exceed 120°F.
- Do not place the AquaTru in direct sunlight.

## Specifications

This system is not intended to be used as a drinking water treatment unit. Both the system and installation must comply with applicable state and local regulations.

|                                      |                           |
|--------------------------------------|---------------------------|
| <b>Product Name</b>                  | Showerhead                |
| <b>Model #</b>                       | ATSH01-X**                |
| <b>Rated Service Flow</b>            | 1.8 GPM                   |
| <b>Rated Service Life</b>            | 90 days or 1,300 gallons* |
| <b>Maximum Working Pressure</b>      | 80 PSI                    |
| <b>Maximum Operating Temperature</b> | 120 °F                    |
| <b>Threaded connector:</b>           | 1/2 inch NPT              |

\*Based on one 8 minute shower per person, per day. If there are multiple users in the household or the average length of shower is longer than 8 minutes, please replace filter earlier than rated.

\*\*ATSH01 refers to the base product series. X can have the following values: B (Black) , C (Chrome), N (Nickel), or G (Gold) for each color variant.

## Packing List

Inspect the **AquaTru Shower** for any shipping damage.

Handle all components of the system with care. Do not drop the unit.

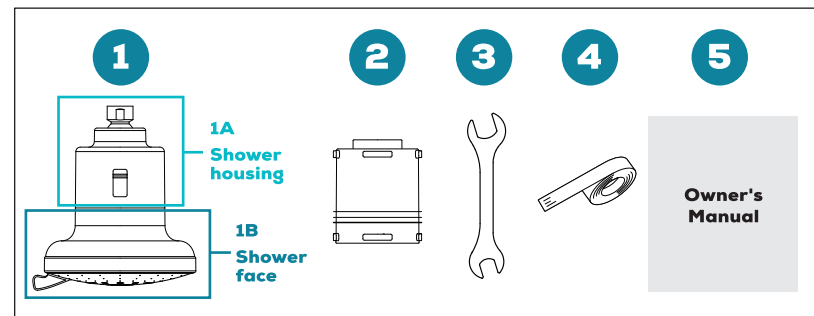
The manufacturer is not responsible for damages in transit.

Parts needed to install the showerhead are underneath the tray.

**DO NOT THROW AWAY THE BOX BEFORE INSTALLATION.**

### Package Contents:

- 1 One AquaTru Shower
- 2 One replacement filter (in the showerhead)
- 3 One wrench
- 4 One roll of plumber/ Teflon® tape
- 5 One Owner's Manual



## Installation Guide

### AquaTru Shower Installation

Before installation, please ensure the shower floor is dry.

**MAKE SURE YOUR SHOWER IS TURNED OFF BEFORE INSTALLATION. INSTALLATION CANNOT BE DONE WHILE WATER IS RUNNING THROUGH INLET PIPE.**

Installation Video



STEP  
1

Remove your existing showerhead by hand. Use the wrench if needed. Also, remove any old Teflon tape that might be on the shower inlet pipe threads.

STEP  
2

Wrap fresh Teflon tape on the threads of your shower inlet pipe. Three to four complete clockwise turns of the tape should be enough.

STEP  
3

Your brand new AQT Shower comes with the filter inside the filter housing. All you need to do is install it. Screw on the Shower onto your shower inlet pipe. Use the wrench to tighten it. **DO NOT OVERTIGHTEN!**

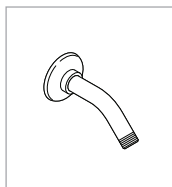
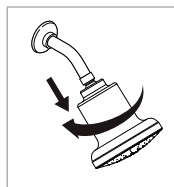
STEP  
4

**To flush the new shower filter, run your shower on cool for 1 minute.**

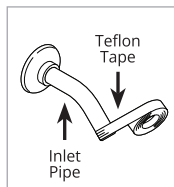
STEP  
5

You are now ready to enjoy the best shower of your life! Use the stream adjuster on the face to choose your favorite setting.

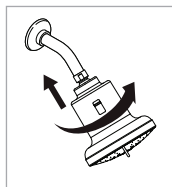
Step 1



Step 2



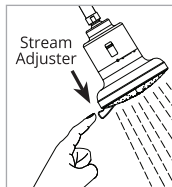
Step 3



Step 4



Step 5



## Stream Settings

### Multi-Mode Stream Settings

Premium 4-spray settings for a customizable spa-like experience

**Regular:** Pure, perfect pressure

**Mist:** A gentle, spa-like experience

**Massage:** Melt tension away

**High Pressure:** Extra power to rinse away the day

## Filter Replacement

**IT IS RECOMMENDED TO REPLACE YOUR SHOWER FILTER EVERY 90 DAYS OR 1,300 GALLONS. MAKE SURE YOUR SHOWER IS TURNED OFF BEFORE FILTER REPLACEMENT.**

STEP  
**1**

Push up on the button and quarter turn the shower face counterclockwise. The face and the filter should easily detach from the top.

STEP  
**2**

Place the face on a flat surface. Unscrew the old shower filter counterclockwise. Toss the old filter out.

STEP  
**3**

Remove your new shower filter from its packaging. **Remove WHITE stickers from the inlet and outlet faces of the new replacement filter.**

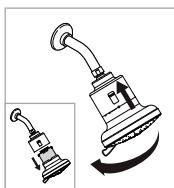
STEP  
**4**

Screw in your brand new shower filter into the shower face clockwise.

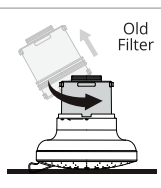
STEP  
**5**

Insert the shower face into the shower housing while aligning the semi-circular markers. Quarter turn the face in clockwise direction to lock the face and the housing. You can now enjoy carefree and chlorine-free showers for the next 3 months.

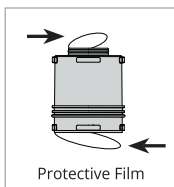
Step 1



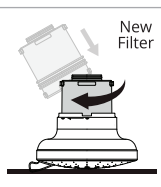
Step 2



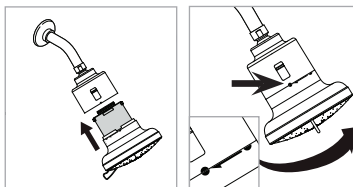
Step 3



Step 4



Step 5



## FAQ & Troubleshooting

**CAUTION: Before doing any maintenance or troubleshooting, make sure that you have thoroughly cleaned your hands and your working surfaces are clean.**

| PROBLEM                                                    | REASON                                            | SOLUTION                                                                                                                                                                                                         |
|------------------------------------------------------------|---------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Shower is leaking.</b>                                  | Shower is not installed correctly.                | Remove the Shower. Replace the plumber's tape with new Teflon tape. Wrap Teflon tape <b>clockwise, in the same direction as the threads</b> . This ensures the tape won't unravel when you reinstall the Shower. |
| <b>There are brown/black particles in my shower water.</b> | Shower filter was not flushed after installation. | After installation, run your shower on cool for 1 minute.                                                                                                                                                        |
| <b>Water is not exiting the Shower.</b>                    | Filter is clogged.                                | Replace filter.                                                                                                                                                                                                  |



## Warranty

Your AquaTru Shower is warranted to be free from defects in materials and workmanship for one year from the original purchase date. Should the product have a defect in materials or workmanship, we will repair or replace it without charge to you (a shipping and processing fee will apply). **Warranty does not include filters.** To obtain service under warranty, simply call our customer service center toll-free at **800.220.6570**.

This warranty does not cover filters, damage caused by accident, misuse or any use other than as intended and described in this product manual. This warranty applies only to the original purchaser of the AquaTru Shower.

**ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THIS PERIOD.**

Some states do not allow limitations on the duration of implied warranties, so the above limitation may not apply to you. While this warranty gives you specific legal rights, you may also have other rights which may vary from state to state.

### Contact Info for Warranty Service:

AquaTru®, LLC

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1.800.220.6570 | AquaTru.com All Rights Reserved.



## Arbitration Agreement

**PLEASE READ THIS AGREEMENT CAREFULLY. YOU ACCEPT THE TERMS OF THIS AGREEMENT BY RETAINING THE PRODUCT(S) SHIPPED IN CONNECTION WITH THIS AGREEMENT (THE "PRODUCTS") FOR MORE THAN THIRTY (30) DAYS AFTER RECEIPT. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, YOU MAY RETURN THE PRODUCT TO COMPANY WITHIN THIRTY (30) DAYS OF RECEIPT FOR A FULL REFUND.**

**THIS ARBITRATION AGREEMENT ("AGREEMENT") AFFECTS YOUR LEGAL RIGHTS AND REMEDIES BY PROVIDING THAT DISPUTES BETWEEN YOU AND THE MANUFACTURER, DISTRIBUTOR AND/OR SELLER OF THIS PRODUCT (COLLECTIVELY, "COMPANY"), MUST BE RESOLVED THROUGH BINDING ARBITRATION AND NOT IN COURT. IT ALSO PROVIDES THAT ANY DISPUTE CANNOT BE RESOLVED IN A CLASS ACTION OR OTHER PROCEEDING WHERE YOU REPRESENT OTHER PERSONS OR OTHER PERSONS REPRESENT YOU, AND THAT NO CLASS OR REPRESENTATIVE ARBITRATIONS ARE PERMITTED. PLEASE CAREFULLY READ ALL TERMS IN THIS AGREEMENT.**

### 1. RESOLUTION OF CLAIMS OR DISPUTES.

Any claim or dispute between you and Company (or any of Company's subsidiaries or affiliates) arising out of or relating in any way to the Product or this Agreement shall be resolved through final, binding arbitration. This arbitration obligation is reciprocally binding on both you and the Company and applies regardless of whether the claim or dispute involves a tort, fraud, misrepresentation, product liability, negligence, violation of a statute, or any other legal theory. Both you and Company specifically acknowledge and agree that you waive your right to bring a lawsuit based on such claims or disputes and to have such lawsuit resolved by a judge or jury.

### 2. LIMITATION OF LEGAL REMEDIES.

All arbitrations under this Agreement shall be conducted on an individual (and not a class-wide) basis, and an arbitrator shall have no authority to award class-wide relief. You acknowledge and agree that this Agreement specifically prohibits you and the Company from commencing arbitration proceedings as a representative of others or joining in any arbitration proceedings brought by any other person. The parties agree that no class or representative actions of any type are permitted.

## Arbitration Agreement

### 3. ARBITRATION PROCEDURES.

- a. Before instituting an arbitration, if you have any dispute, we strongly encourage you to contact the Company to try to resolve the matter by calling 800.218.3560, although you are not required to do so.
- b. The arbitration of any claim or dispute under this Agreement shall be conducted in accordance with the expedited procedures set forth in the JAMS Comprehensive Arbitration Rules and Procedures as those Rules exist on the date you receive the Product, including Rules 16.1 and 16.2 of those Rules. These rules and procedures are available by calling JAMS or by visiting its web site at [www.jamsadr.com](http://www.jamsadr.com). The arbitration of any claim or dispute under this Agreement shall be conducted by an arbitrator who has at least five years of experience conducting arbitrations.
- c. The arbitration of any claim or dispute under this Agreement shall be conducted in the State of California or the location in which you received this Agreement. For claims of \$10,000 or less, you may choose whether the arbitration proceeds in person, by telephone, or based only on submissions.
- d. The Company shall pay costs for the arbitration of claims, including any JAMS Case Management Fee and all professional fees for the arbitrator's services. The Company shall pay the fees and costs of its own counsel, experts and witnesses and shall not be able to recoup them from you even if you do not prevail in the arbitration. Unless otherwise provided by law, you acknowledge and agree that you shall pay the fees and costs of your own counsel, experts and witnesses.

### 4. CHOICE OF LAW.

The arbitration provisions of this Agreement and any arbitration conducted pursuant to the terms of this Agreement shall be governed by the Federal Arbitration Act (9 U.S.C. Secs. 1-16). In this respect, the parties acknowledge that this Agreement involves a transaction conducted in interstate commerce. Otherwise, this Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of California, exclusive of conflict or choice of law rules.

### 5. SEVERABILITY.

If any provision of this Agreement is declared or found to be unlawful, unenforceable or void, such provision will be ineffective only to the extent that it is found unlawful, unenforceable or void, and the remainder of the provision and all other provisions shall remain fully enforceable.

## Acuerdo de Arbitraje

**LEA ATENTAMENTE ESTE ACUERDO. USTED ACEPTA LOS TÉRMINOS DE ESTE ACUERDO AL CONSERVAR EL PRODUCTO (LOS PRODUCTOS) ENVIADOS BAJO A ESTE ACUERDO (LOS "PRODUCTOS") POR MÁS DE TREINTA (30) DÍAS DESPUÉS DE SU RECEPCIÓN. SI NO ESTÁ DE ACUERDO CON LOS TÉRMINOS DE ESTE ACUERDO, PUEDE DEVOLVER EL PRODUCTO A LA EMPRESA EN UN PLAZO DE TREINTA (30) DÍAS A PARTIR DE HABERLO RECIBIDO PARA OBTENER UN REEMBOLSO COMPLETO.**

**TESTE ACUERDO DE ARBITRAJE ("ACUERDO") AFECTA A SUS DERECHOS Y RECURSOS LEGALES AL ESTABLECER QUE LAS DISPUTAS ENTRE USTED Y EL FABRICANTE, DISTRIBUIDOR Y/O VENDEDOR DE ESTE PRODUCTO (COLECTIVAMENTE, "COMPAÑÍA"), DEBEN RESOLVERSE MEDIANTE ARBITRAJE VINCULANTE Y NO EN LOS TRIBUNALES. TAMBIÉN ESTABLECE QUE CUALQUIER DISPUTA NO PUEDE SER RESUELTA EN UNA ACCIÓN COLECTIVA U OTRO PROCEDIMIENTO EN EL QUE USTED REPRESENTA A OTRAS PERSONAS O QUE OTRAS PERSONAS LE REPRESENTEN A USTED, Y QUE NO SE PERMITEN ARBITRAJES COLECTIVOS O REPRESENTATIVOS. POR FAVOR LEA DETENIDAMENTE TODOS LOS TÉRMINOS DE ESTE ACUERDO.**

### 1. RESOLUCIÓN DE RECLAMACIONES O DISPUTAS.

Cualquier reclamación o disputa entre usted y la Compañía (o cualquiera de las subsidiarias o filiales de la Compañía) que surja o esté relacionada de alguna manera con el Producto o este Acuerdo se resolverá mediante un arbitraje final y vinculante. Esta obligación de arbitraje es recíprocamente vinculante tanto para usted como para la Compañía y se aplica independientemente de si la reclamación o disputa implica un agravio, fraude, tergiversación, responsabilidad por el producto, negligencia, violación de una ley o cualquier otra teoría legal. Tanto usted como la Compañía reconocen y aceptan específicamente que renuncian a su derecho a presentar una demanda judicial basada en dichas reclamaciones o disputas y a que dicha demanda sea resuelta por un juez o un jurado.

### 2. LIMITACIÓN DE LOS RECURSOS LEGALES.

Todos los arbitrajes en virtud del presente Acuerdo se llevarán a cabo de forma individual (y no colectiva), y un árbitro no tendrá autoridad para conceder una reparación colectiva. Usted reconoce y acepta que este Acuerdo le prohíbe específicamente a usted y a la Compañía iniciar procedimientos de arbitraje como representante de otros o unirse a cualquier procedimiento de arbitraje presentado por cualquier otra persona. Las partes acuerdan que no se permiten acciones colectivas o representativas de ningún tipo.

## Acuerdo de Arbitraje

### 3. PROCEDIMIENTOS DE ARBITRAJE.

- a.** Antes de iniciar un arbitraje, si tiene alguna disputa le recomendamos encarecidamente que se ponga en contacto con la Compañía para intentar resolver el asunto llamando al 800.218.3560, aunque no está obligado a hacerlo.
- b.** El arbitraje de cualquier reclamación o disputa en virtud de este Acuerdo se llevará a cabo de acuerdo con los procedimientos acelerados establecidos en las Normas y Procedimientos de Arbitraje Integrales de JAMS, tal y como existían en la fecha en que usted recibió el Producto, incluidas las Normas 16.1 y 16.2 de dichas Normas. Estas normas y procedimientos están disponibles llamando a JAMS o visitando su sitio web en [www.jamsadr.com](http://www.jamsadr.com). El arbitraje de cualquier reclamación o disputa en virtud de este Acuerdo será llevado a cabo por un árbitro que tenga al menos cinco años de experiencia en la realización de arbitrajes.
- c.** El arbitraje de cualquier reclamación o disputa en virtud de este Acuerdo se llevará a cabo en el Estado de California o en el lugar en el que usted recibió este Acuerdo. En el caso de reclamaciones de \$10,000 o menos, usted podrá elegir si el arbitraje se lleva a cabo en persona, por teléfono o únicamente basado en la presentación de documentación.
- d.** La Compañía pagará los costes del arbitraje de las reclamaciones, incluyendo cualquier tasa de gestión de casos de JAMS y todos los honorarios profesionales por los servicios del árbitro. La Compañía pagará los honorarios y costes de sus propios abogados, peritos y testigos y no podrá recuperarlos de usted aunque no prevalezca en el arbitraje. A menos que la ley disponga lo contrario, usted reconoce y acepta que pagará los honorarios y costes de su propio abogado, peritos y testigos.

### 4. ELECCIÓN DE LA LEY.

Las disposiciones de arbitraje de este Acuerdo y cualquier arbitraje llevado a cabo de conformidad con los términos de este Acuerdo se regirán por la Ley Federal de Arbitraje (9 U.S.C. Artículos 1-16). A este respecto, las partes reconocen que este Acuerdo implica una transacción realizada en el comercio interestatal. Por lo demás, el presente Acuerdo y los derechos de las partes en virtud del mismo se regirán e interpretarán de acuerdo con las leyes del Estado de California, excluyendo las normas de conflicto o elección de la ley.

### 5. DISPOSICIONES INDEPENDIENTES.

Si alguna de las disposiciones del presente Acuerdo se declara o se considera ilegal, inaplicable o nula, dicha disposición será ineficaz sólo en la medida en que se considere ilegal, inaplicable o nula, y el resto de las disposiciones y todas las demás cláusulas seguirán siendo aplicables plenamente.

## Transform Water, Transform Lives

We believe good health starts with clean, pure water. That's why we're passionate about delivering best-in-class water purification technology. We're committed to caring for our environment by reducing single-use plastic bottles.

Let's create waves of impact together!  
Visit the link or scan the QR code below to see the stories and communities you support.



Scan code to Learn more

[aquatruwater.com/community-impact/](http://aquatruwater.com/community-impact/)

Show us how you AquaTru!

Tag and follow us @aquatru

