

AQUATru[®]

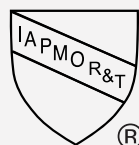
BY IDEAL LIVING



UNDER SINK

AquaTru 4-Stage Reverse Osmosis System

ATU200



This ATU200 system has been certified by IAPMO to NSF/ANSI standard 42, 53, 58, 372, and 401 for the reduction claims specified on the performance data sheet as verified and substantiated by test data and at IAPMO.org

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Instructions

WARNING

Read all instructions before proceeding with installation. Keep instructions for future reference.

Safety Instructions

- Installation must comply with state and local laws and regulations.
- System must be installed indoors to prevent damage from environmental/weather conditions.
- Do not use with water that is micro-biologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts.
- Keep the system away from heat sources and direct sunlight.
- This reverse osmosis system contains replaceable treatment components critical for effective reduction of total dissolved solids. The product should be tested periodically to verify that the system is performing satisfactorily.
- This system is intended to be installed under a sink with access to cold tap water and a waste water drain.
- To prevent the possibility of electrical shock, always turn off all electrical appliances and outlets at the circuit breaker before working in the cabinet area.
- Always wear safety glasses to protect eyes when drilling.
- Tube cutter blade is very sharp. Keep away from children.
- Never use tube cutter on or near live electrical circuits.
- Users and bystanders must always wear suitable protective gear when working with the tube cutter.
- This system requires 3 AA batteries for accurate filter life tracking and leak alerts.
- **WARNING – LEAK DETECTION WILL NOT FUNCTION IF FILTER MANIFOLD IS MISINSTALLED.** To ensure proper operation of the leak-detection system, the under-sink filter manifold **must be placed on a flat and level surface**. If the manifold is tilted or uneven, the leak detector will not activate, increasing the risk of undetected leaks and water damage.
- Please follow all state and/or local regulations for installation of the drain line and optional air gap for waste water.

Operational Parameters

- Daily Production Rate: 54 GPD
- Rated Capacity: 360 Gallons
- Rated Flowrate: 0.06gpm
- Operating Pressure: 40-85 PSI
- Use Cold Tap Water Only: 40°-100° F (4° - 37° C)
- Max Total Dissolved Solids: 1500mg/L
- Maximum Hardness: 10 gpg (171 mg/L)
- Chlorine < 2 PPM
- pH: 3-11
- Turbidity: 5 NTU max
- Efficiency: 25%

Efficiency rating means the percentage of the influent water to the system that is available to the user as RO treated water under operating conditions that approximate typical daily usage.

Before Installation

Inspect the system:

Please take all the components out of the box. Inspect all the parts and connection fittings carefully, making sure that nothing was damaged during shipping. If any component is cracked, broken, or otherwise looks damaged, do not proceed with installation. Contact Customer Service for assistance at **800-220-6570, open 24 hours a day, 7 days a week.**

Tools needed for Installation:

- Electric drill Drill bit:
 - 1/4" for the waste water line
 - 13/16" for the RO water faucet
- Adjustable wrench
- Phillips Head screwdriver
- PTFE Tape (often referred to as "plumber's tape")

Important Note

- Using a certified plumber is recommended.
- Proper installation is the responsibility of the installer.
- Product failure or leaks due to improper installation is not covered under the warranty.

Instructions

Box Contents



**Filter Manifold
And 3 Filters**
(PRE/Carbon Filter,
RO Filter & VOC Filter)



**Reverse Osmosis (RO)
Holding Tank**



RO Water Faucet



**Cold Tap Water Adapter
with 3/8" adapter and a
1/2" conversion thread**



**Waste Water Drain
saddle for 1/2" drain line**



**RO Holding
Tank Valve**



**7 feet each of different
colored tubes - red,
green, blue, and white**



**TruPure™ Holding
Tank Sanitizer**



3 AA Batteries (1.5V)



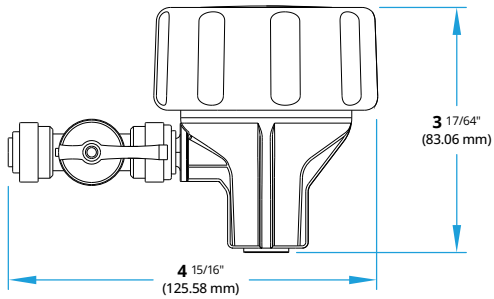
**Auto Shut-off Leak
Detector with double
sided tape, mounting
screws, locking clips, and
3 replacement pads**



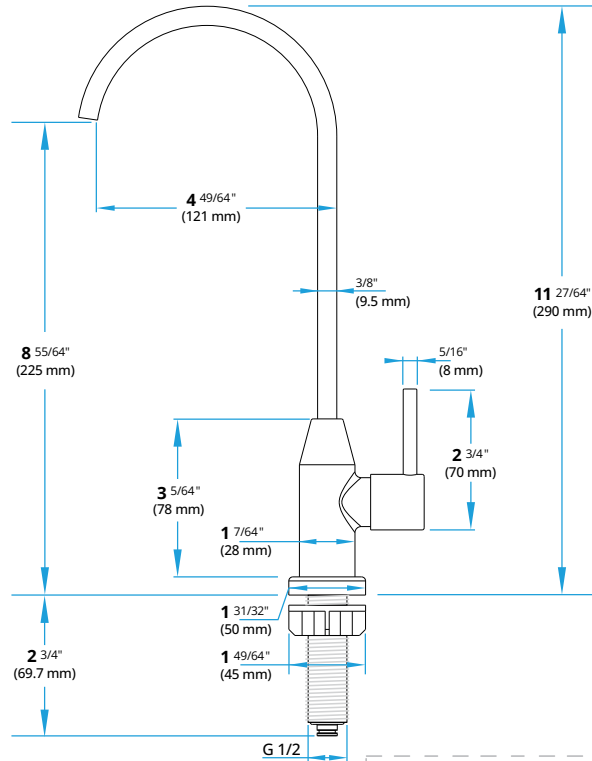
Tube Cutter

Instructions

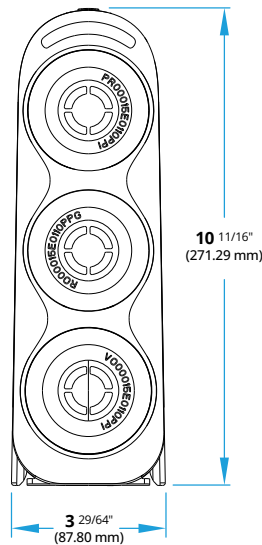
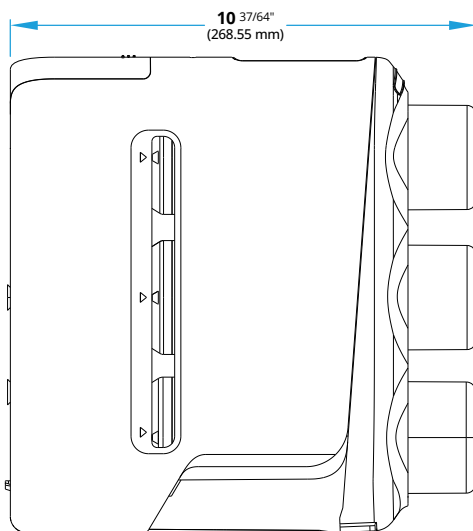
Component Drawings



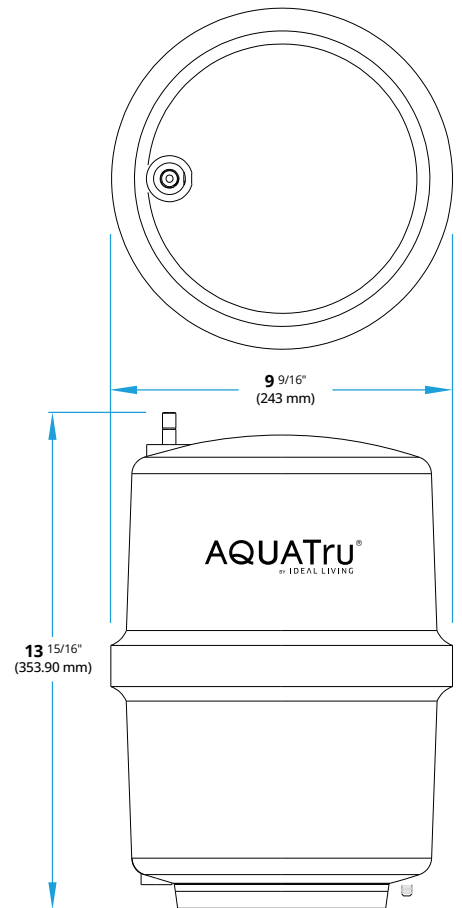
TruPure Holding Tank Sanitizer



**RO Water
Faucet**



Filter Manifold and 3 Filters



RO Holding Tank

Built-in Features

Your AquaTru Under Sink water purifier takes the guesswork out of clean water with filter tracking on the unit.

The unit operates on three AA batteries, or alternatively can be powered via a USB-C cable and standard adapter (not included) if an electrical outlet is available under the sink.

AquaTru Under Sink Water Purifier 4-Stage System Installation Steps

Installation is straightforward, as most components are pre-assembled. Follow the steps below to complete the process.

1. How to use the quick connect fittings
2. Fitting the cold tap water adapter
3. Installing the Auto Shut-off Leak Detector
4. Mounting the drain saddle for waste water
5. Installation of the RO faucet
6. Connecting the TruPure holding tank sanitizer
7. Setup and installation of the manifold and RO holding tank
8. Making all of the required water connections
9. Flushing water through the system for the first time
- 10-. System maintenance

IMPORTANT: Always follow these steps in the order listed above to minimize any potential installation issues.



Real-Time Alerts

Your new AquaTru Under Sink water purifier will tell you when it's time to change a filter and more.

– Change Filter Alert

Alerts you when it's time to replace one of the 3 long-lasting filters:

- Audible alarm every 7 hours
- The corresponding filter indicator light blinks white
- You can also track filter life by setting up the unit on the AquaTru Water Purifier app. See section "App Setup" on page 21 for more details.

– Low Battery Alert

Alerts you when the 3 AA batteries need to be replaced:

- Audible alarm every 2.5 hours
- The "Battery" indicator light blinks white

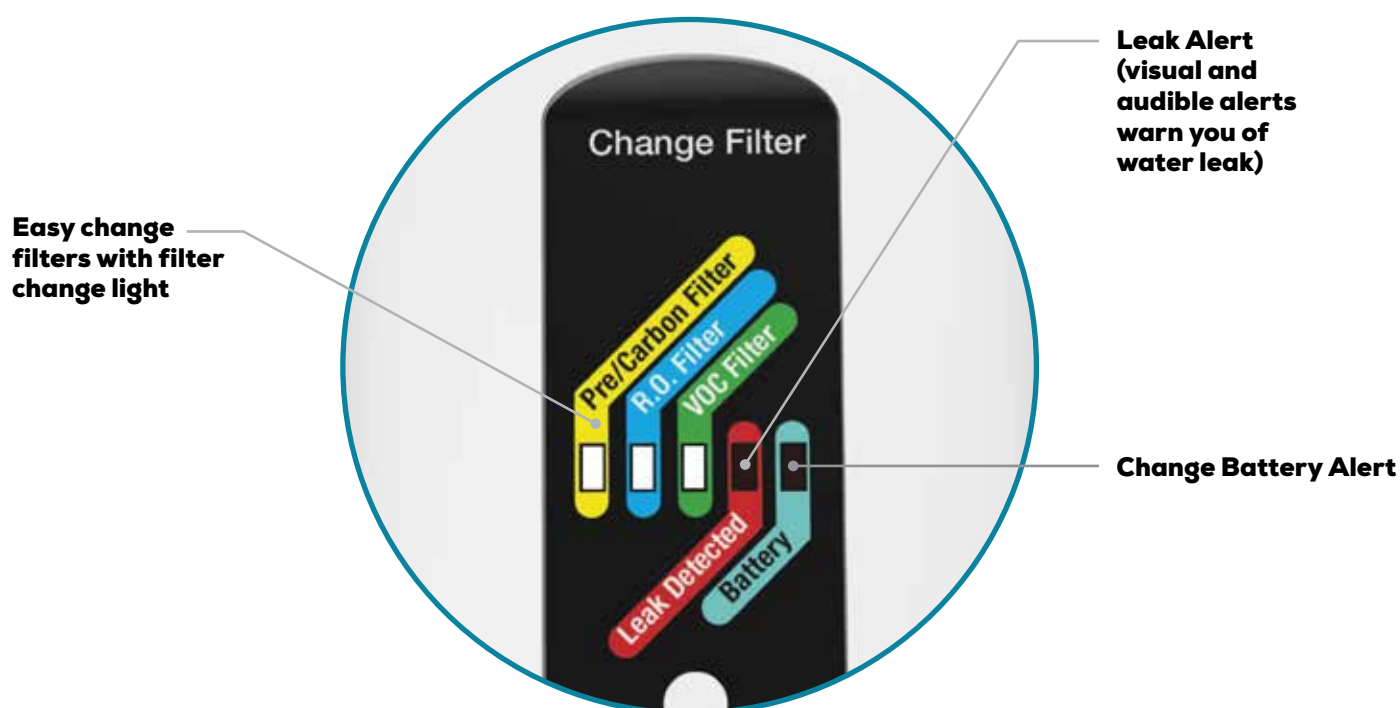
– Leak Detection Alert

Alerts you when water is detected inside or outside the filter manifold:

- Audible alarm 3 times every 15 minutes
- The "Leak Detected" indicator light blinks white

LEAK DETECTION WILL NOT FUNCTION IF FILTER MANIFOLD IS MISINSTALLED.

To ensure proper operation of the leak-detection system, the under-sink filter manifold **must be placed on a flat and level surface**. If the manifold is tilted or uneven, the leak detector will not activate, increasing the risk of undetected leaks and water damage.



Instructions

STEP
1

Tubing Quick Connect Guide

The tube connection in your Under Sink system uses a Quick Connect locking mechanism to lock the tubing in place. Be careful not to damage your tubing when you unpack it. **Tubing that is bent at the end or has other damage will not seal and leak water. For best results, please use the included Tube Cutter to ensure clean, precise cuts with minimal effort.** If your tubing arrives damaged, please contact Customer Service for assistance.



Collet (top loose ring on fitting)

Quick Connect fitting

Attach Tubing:

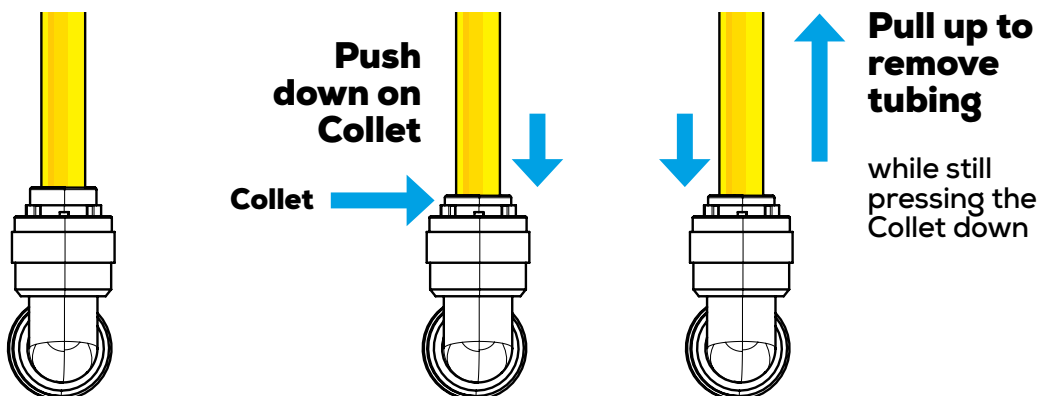
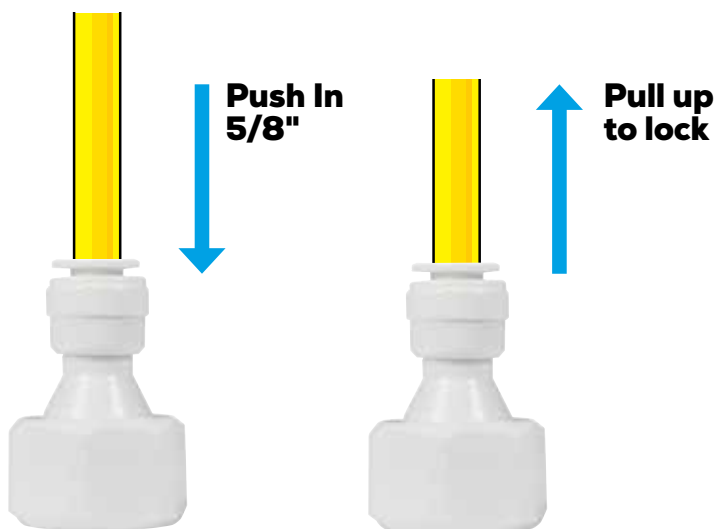
Push tubing in straight and level with the Collet. **The tubing will go in 5/8 of an inch into the Collet before the lock is activated.**

Pull on the tube to make sure the lock has activated and the tubing is secure.

Release Tubing:

Push and hold the Collet in to release the lock while pulling out on the tube.

Collet must be held down while pulling up on the tube to release the tube.



STEP
2

Cold Tap Water Adapter

WARNING

The water supply to the unit MUST be from the cold water line. Hot water will severely damage your RO system.

Locate the cold water valve underneath the sink, and turn it off (Fig 1). Next, open the cold water handle on your sink to release the pressure. Check to make sure the water has stopped flowing before proceeding.

Note: On single handle faucets, the hot water may have to be turned off to prevent hot water crossover during installation. If water continues to come out of the faucet with the cold and hot water valve turned off, the main water supply must be turned off as well.

The AquaTru Under Sink RO System comes with a 3/8" cold tap water adapter that has a 1/2" conversion thread. Based on your plumbing needs, you may need to use the additional conversion thread.

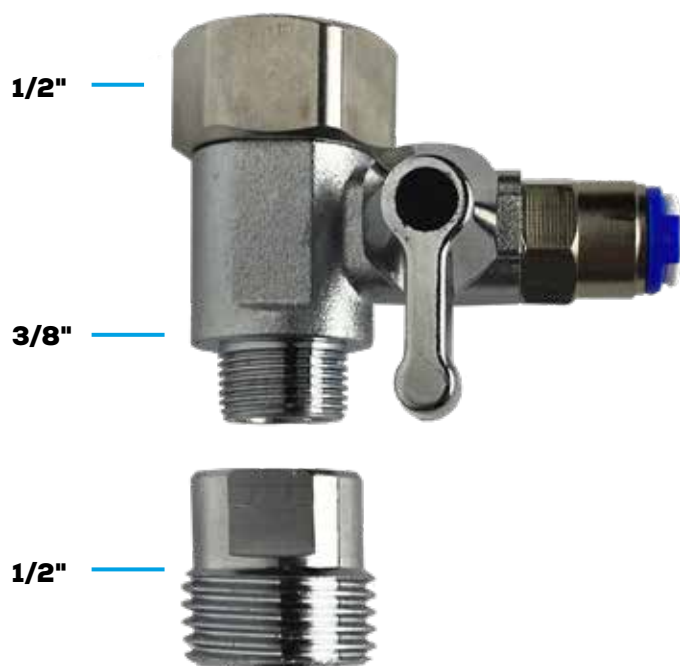
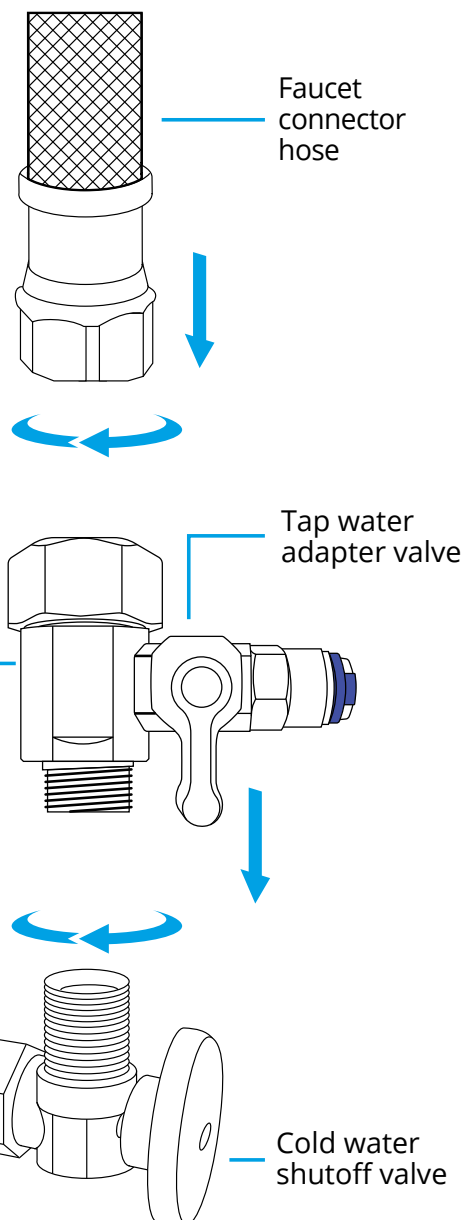
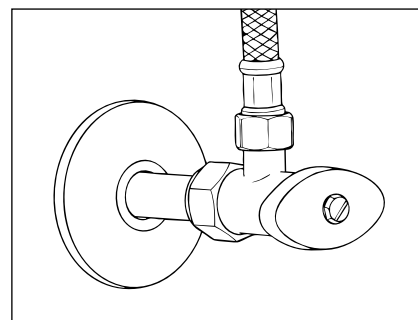


Fig 1

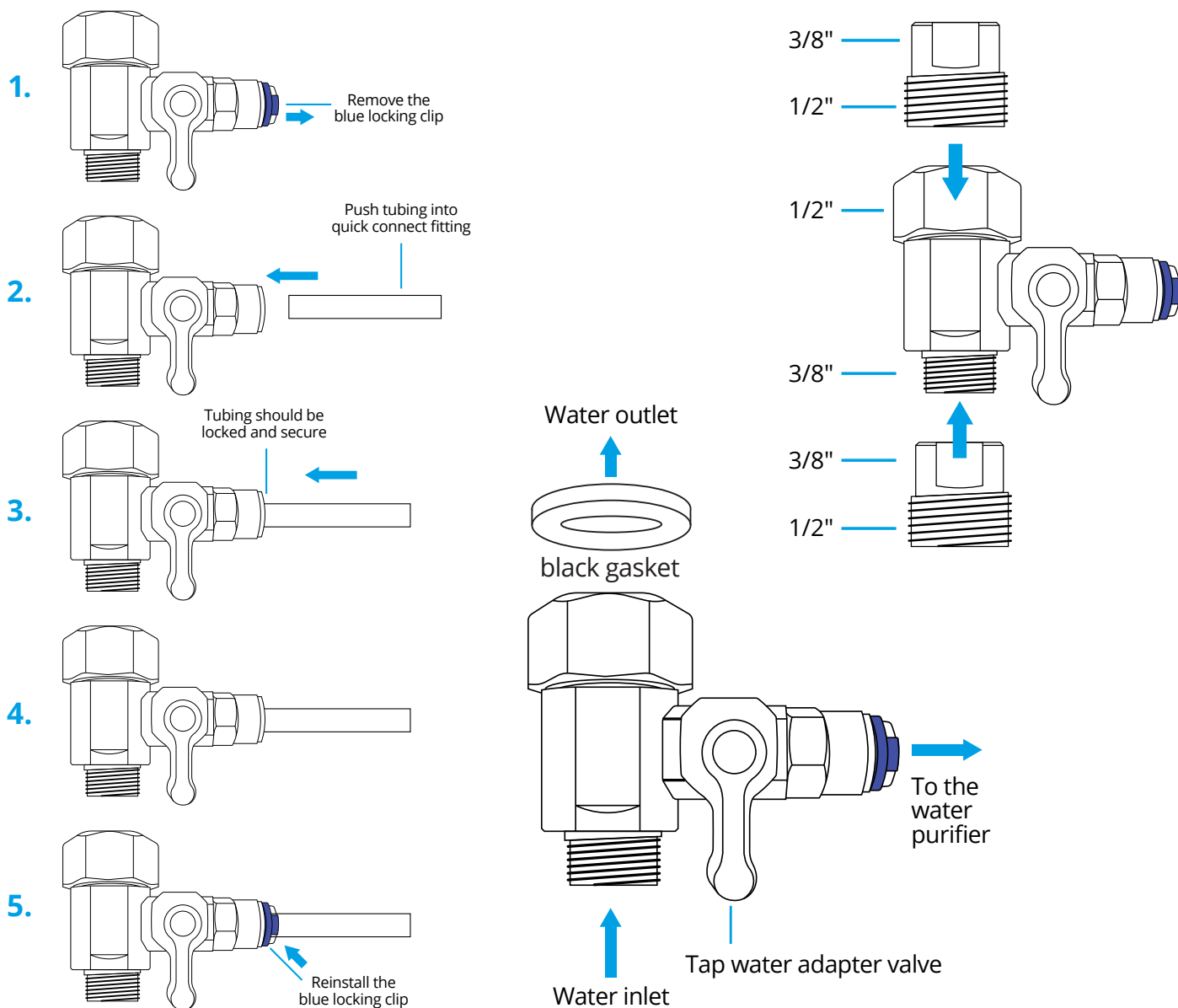


Instructions

STEP 2 Cold Tap Water Adapter (cont.)

The AquaTru Under Sink system comes with a 3/8" adapter that has a 1/2" conversion thread. Please use the appropriate adapter size based on your plumbing needs.

1. Remove the blue locking clip from the quick connect fitting.
2. Wrap plumber's tape on the cold water shutoff valve and on the male thread of the cold water adapter.
3. Install the adapter to the cold water valve.
4. Connect the faucet hose to the adapter.
5. Connect the green tubing to the push connect fitting on the adapter.
6. Reinstall blue locking clip on the quick connect fitting.



STEP
3

Installing the Auto Shut-off Leak Detector

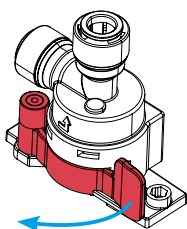
The Automatic Shut-off Leak Detector is a safety device designed to protect your home from water damage by instantly disrupting the water supply to the AquaTru Under Sink water purifier if a leak is detected. **For successful operation, the detector must be mounted at the lowest possible point under the sink where water is most likely to pool. To ensure proper operation of the leak detector, the bottom of the detector must be flush with the floor. If the detector is tilted or elevated, it will not activate, increasing the risk of undetected leaks and water damage.**

How it works: When water or moisture reaches the detector, a compressed cotton pad inside the unit immediately absorbs the water and begins to expand. This physical expansion snaps the internal valve shut, immediately halting the flow of water into the AquaTru Under Sink water purifier. Once the source of the leak is resolved, the valve can be reset by simply replacing the expanded pad with a fresh, dry one.

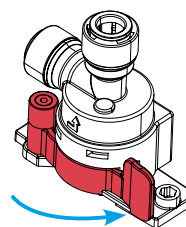
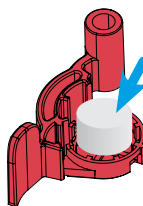
Installation steps

The leak detector must be installed before flushing water through the AquaTru Under Sink water purifier system for the first time. The installation area and the AquaTru Under Sink water purifier system must be kept dry while installing the leak detector.

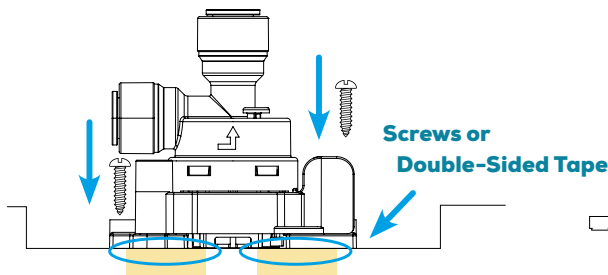
1. **a.** Pull open the sliding cover.



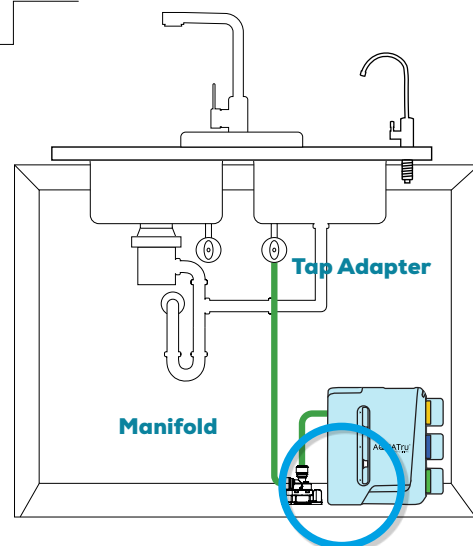
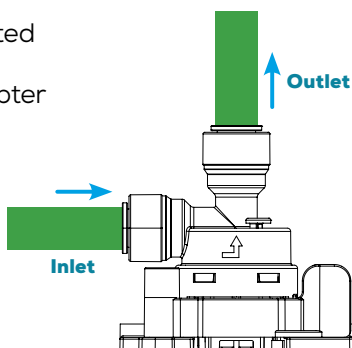
- b.** Insert a dry, compressed, cotton pad in the pad slot. Close the sliding cover.



2. Once you have located the optimal site for the leak detector, secure the leak detector using the screws or the double-sided tape. Secure it to the lowest possible point under your sink where water is most likely to pool.



3. Cut two pieces of the 1/4" green tube using the Tube Cutter. Each piece should be cut to an appropriate length such that when connected the tube does not bend or get damaged. Connect one piece from the tap water adapter valve to the inlet of the leak detector. Connect the second piece from the outlet of the leak detector to the green quick connect fitting on the filter manifold.



STEP
4

Drain Saddle Installation

Caution

To avoid possible drainage noise, mount the drain saddle as low as possible onto the vertical tailpiece. The drain saddle assembly should be installed above the trap and on the vertical or horizontal tailpiece.

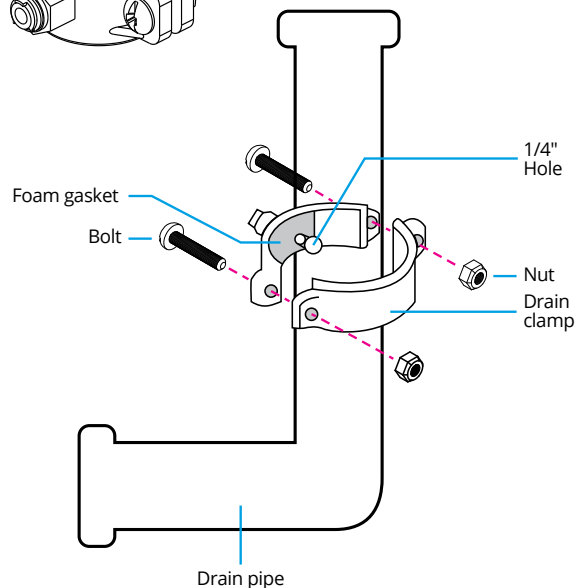
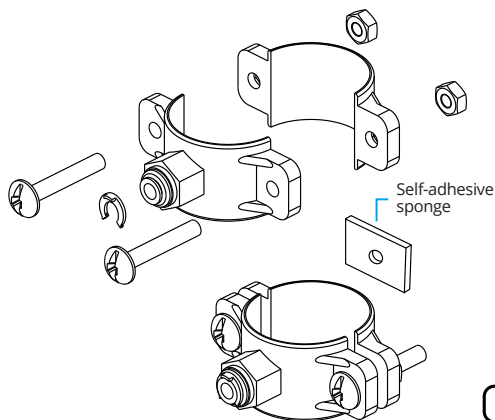
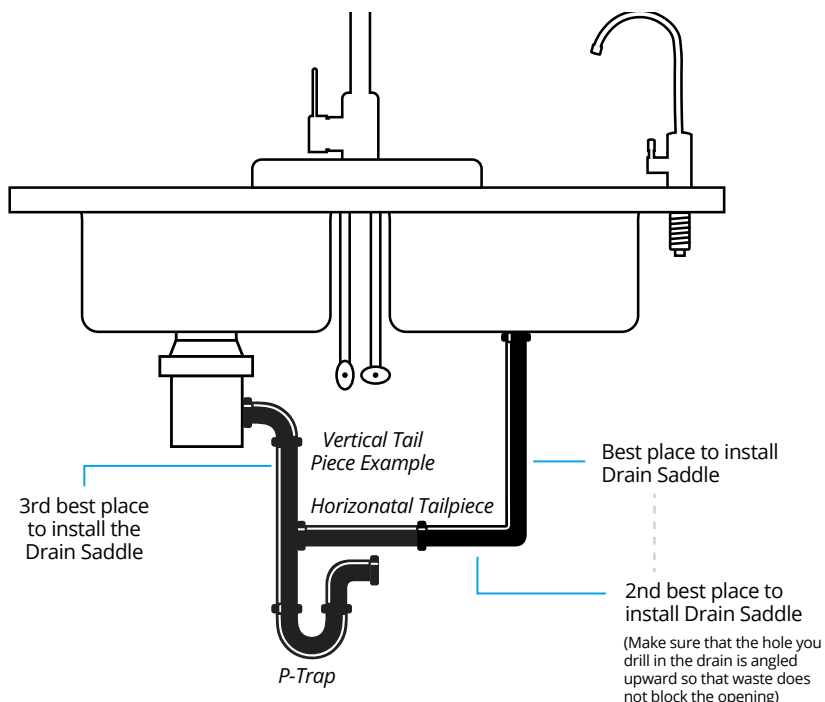
Mark the position of the hole on the drain pipe and drill a 1/4" hole through one side of the drain pipe. There is a piece of self-adhesive sponge provided. Glue this sponge to the inside of the saddle, this will cushion any gap between the saddle and the pipe. **Make sure the hole on the sponge is thoroughly punched out, and align it to the hole in the saddle.**

Take the half side of the saddle without the foam and insert a nut into the recess on each side.

Position both halves of the saddle on the drainpipe with the saddle's opening aligned over the drilled hole. The foam gasket will be between the drain saddle and the drilled hole.

Tip: To ensure the hole on the drain saddle is aligned with the hole in the drain pipe, insert the drill bit into the drain saddle and use the drill bit to align the two holes as you assemble the drain saddle onto the drain pipe.

Secure the drain clamp halves together in place on the drain pipe. Screw bolts through the drain clamp half with the foam gasket and the other half with the two nuts installed. Do not over tighten. When tightening the bolts, make sure there is equal space on both sides between the drain saddles



Instructions

STEP 5

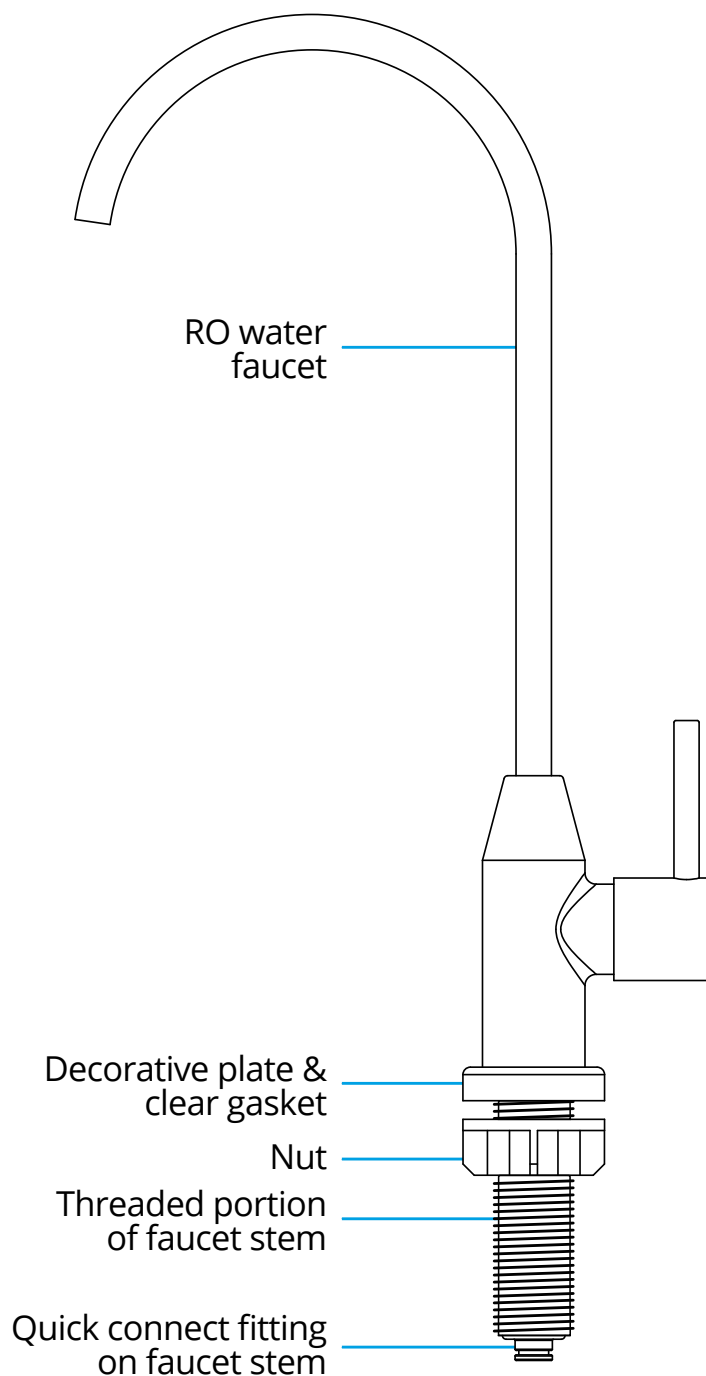
RO Faucet Installation

The RO faucet may be installed on any flat surface. Check the underside of your install setup for interference by making sure that drilling a hole will not damage any pipes or wiring underneath the countertop of the sink. Check to be sure there is enough room for the threaded faucet stem and nut.

Note: For drilling, you must use an appropriate drill bit and drilling method for the material of your sink and or countertop. Different drill bits are required for stainless steel, porcelain, marble, etc.

You may use an existing hole in your counter or sink or drill a new hole **(if using an existing hole begin at step 2)**. Make sure the faucet decoration plate and nut plate are big enough to cover the hole you use.

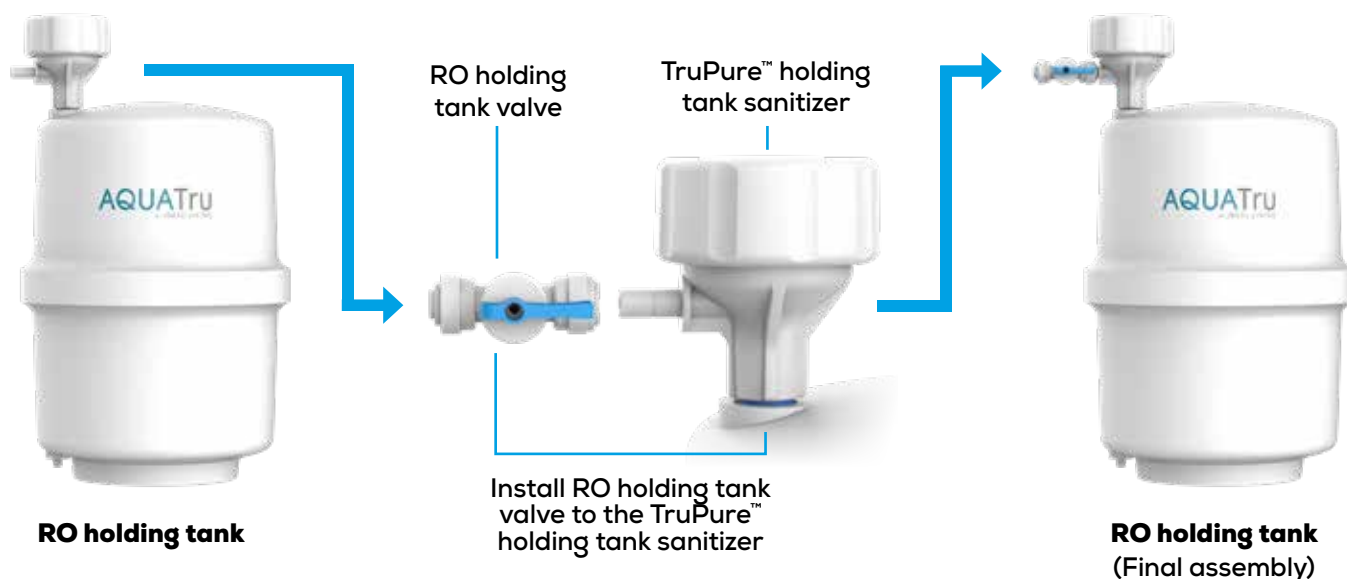
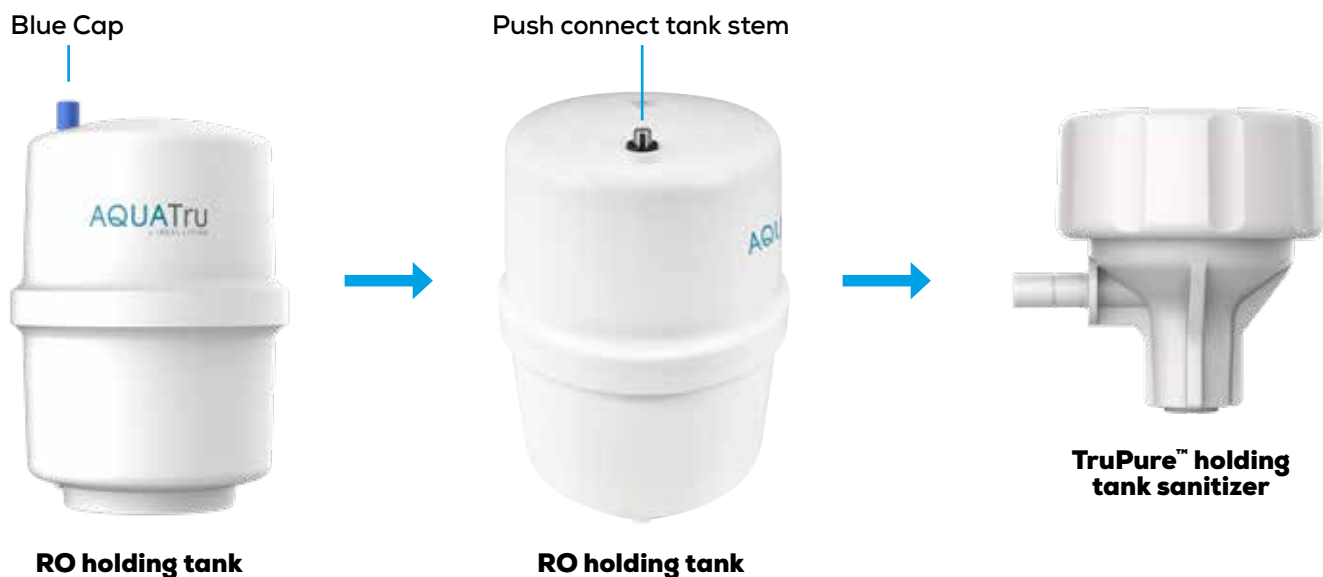
1. Drill a **13/16"** hole using an appropriate drill bit and drilling method for the material.
2. Insert the threaded faucet stem through the newly drilled or pre-existing hole, making sure the decorative plate and gasket stay on the threaded portion of the stem and that they completely cover the hole when installed.
3. Under the sink, install the plastic nut on the threaded portion of the faucet stem, making sure the gasket that comes with the nut is seated inside. Hand tighten it. Make sure the faucet does not move and the top decorative plate covers the hole.



STEP
6

Installation of TruPure™ Holding Tank Sanitizer

1. Remove the blue cap from the RO holding tank.
2. The TruPure™ holding tank sanitizer connects to the RO holding tank via a quick connect fitting. Push the TruPure™ holding tank sanitizer onto the stainless steel stem of the holding tank.
3. The holding tank valve connects to the TruPure™ sanitizer via a quick connect fitting. Push in the RO holding tank valve onto the TruPure™ sanitizer's stem.



Instructions

STEP 7

Filter Manifold Setup

1. Open the battery cover on your manifold and insert 3 AA batteries (Fig 1).
2. Alternatively, you can also choose to permanently plug-in your manifold to an electrical outlet. The manifold is furnished with a 5 V USB-C type plug-in port (Fig 2).
3. Install the three filters into the filter manifold in accordance to the filter color code. When inserted correctly, the red arrow on the filter should line up with the arrow on the manifold (Fig 3). Push and turn the filter clockwise to successfully insert and lock it in place.
4. Locate the area under your sink where you wish to place the manifold and the RO holding tank.

Note: The filter manifold can be mounted on a cabinet wall. Please see AquaTru.com to shop for mounting accessories.

Fig 1

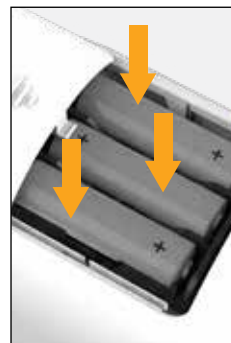


Fig 2

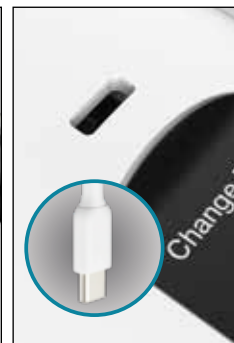
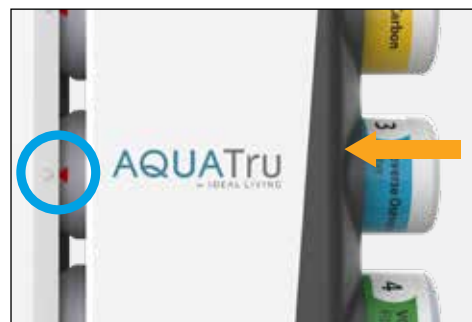


Fig 3



STEP 8

Manifold Water Connection

After you have located the optimal setup for your manifold and RO holding tank, you will need to cut the 1/4" tubing to the correct length using the diagram below. Cut the tubing using the included Tube Cutter. Make sure not to bend or damage the tubing.

Connection Point:



A to B

Cut the green tube into 2 equal pieces. Connect one piece of the green tubing from the tap water adapter valve point **A** to the inlet of the auto shut-off leak detector. Connect the second piece of the green tubing from the outlet of the auto shut-off leak detector to **B** on the filter manifold.



C to D

Connect the blue tubing to the blue quick connect fitting **C** on the filter manifold, then connect the other end to the holding tank valve **D**.



E to F

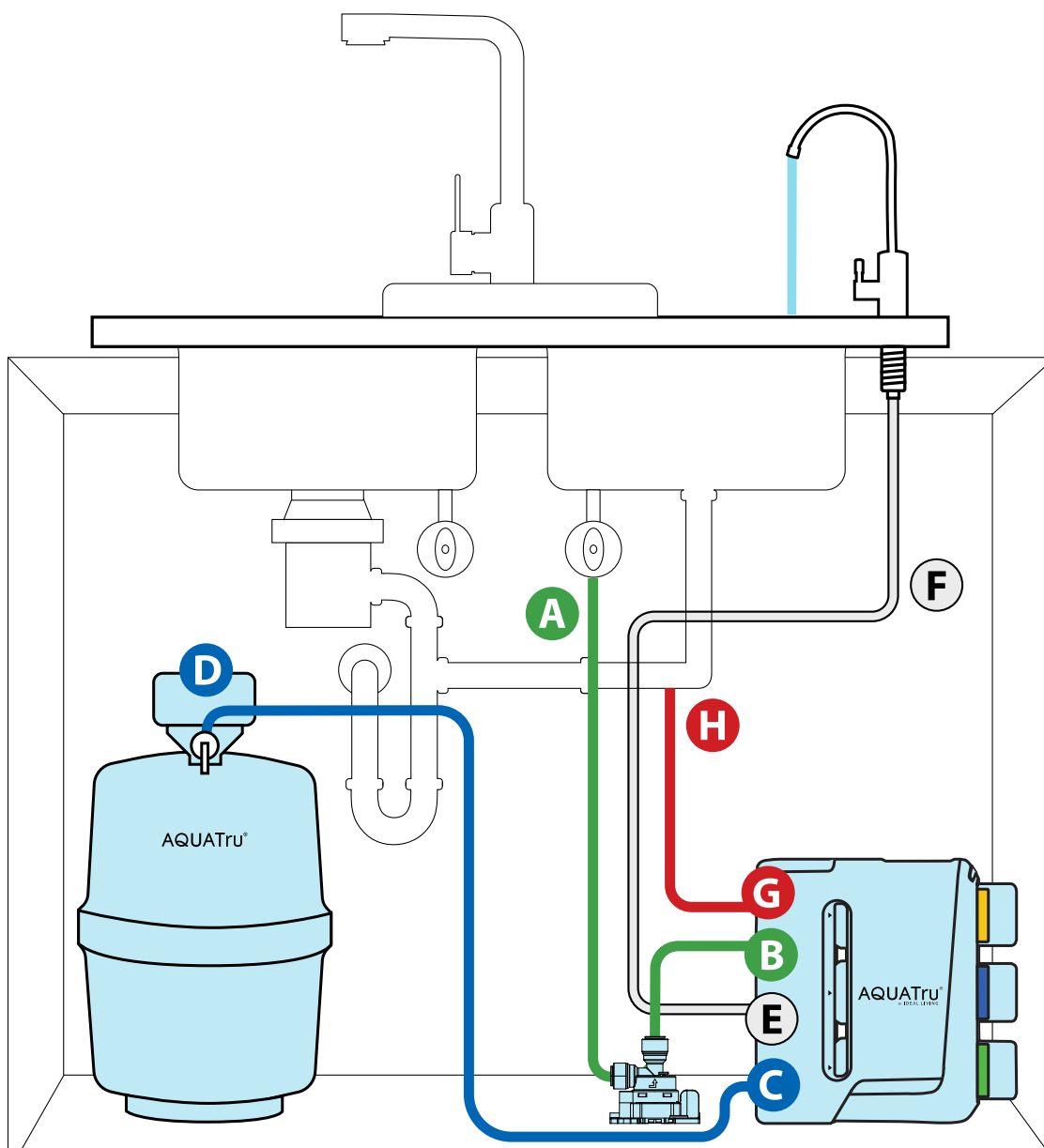
Connect the white tube to the white quick connect fitting **E** on the filter manifold, then connect the other end to the RO water faucet quick connect fitting **F**.



G to H

Connect the red tube to the red quick connect fitting **G** on the filter manifold, then connect the other end to the drain saddle valve **H**. Depending on your state and/or local regulations, a suitable air gap might be needed for the waste water. See page 25 for more details.

Instructions



- Cold Water Supply
- Holding Tank
- RO Water Faucet
- Drain

STEP
9

Initial Filter Setup & Tank Flushing

Turn on the tap water:

Slowly turn on your cold water supply, then open the tap water adapter valve, (turn counterclockwise) to allow tap water to enter the system.

CHECK FOR LEAKS!

Open RO holding tank valve:

Open the tank's ball valve to allow water to enter the tank. **The tank's valve is "ON" when the valve handle is parallel (in the same direction) with the valve outlet.**

CHECK FOR LEAKS!

Wait for the tank to fill:

Before usage, fill the RO holding tank and empty it completely two times. Allow 1 to 2 hours for the tank to fill. When the tank is filled, the RO system will shut off automatically.

CAUTION:

When the unit is first filled with water, some tiny black particles are flushed out of the carbon filter. It's important that you fill the RO holding tank and empty it out at least 2 times before consuming the water.

Empty the Tank:

Close tap water adapter valve before emptying the tank. Open the RO water faucet to empty the tank. Let the tank empty completely before closing the faucet lever.

CHECK FOR LEAKS!

The unit is equipped with a leak detector that senses leaks inside the unit, and beneath the unit. To ensure proper operation of the leak-detection system, the under-sink filter manifold **must be placed on a flat and level surface**. If the manifold is tilted or uneven, the leak detector will not activate, increasing the risk of undetected leaks and water damage. If the unit detects a leak either during setup or flushing, it will blare a loud "Leak Detection" alarm, that repeats 3 times every 15 minutes. The leak detection light will also flash white on the control panel.

How to deactivate the leak detection alarm -

Leaks inside the unit: Tip the unit to empty any water that might have leaked into the bottom tray of the manifold. Locate and fix the leak. (See FAQ & Troubleshooting on page 24 for details).

Leaks beneath the unit: Use a towel to absorb stray leaks beneath and near the manifold setup. Locate and fix the leak. (See FAQ & Troubleshooting on page 24 for details).

Install blue locking clips on the holding tank valve and drain saddle, AFTER connecting the tubing.



END OF INSTALLATION

STEP
10

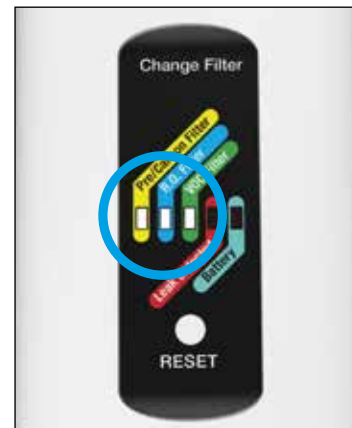
System Maintenance: Filter Changes

The AquaTru Under Sink water purifier will track the usage of your filters and let you know when it is time for them to be replaced. When a filter needs to be changed, the control panel will notify you with a white flashing light in front of the corresponding filter that needs changing. Additionally, the manifold will also generate an alarm when a filter needs replacement. The filter replacement alarm will repeat 3 times every 7 hours.

Please keep your batteries installed in the unit for accurate filter life tracking.

The AquaTru Under Sink water purifier system contains three filters that must be replaced at regular intervals to maintain performance. **Use only genuine AquaTru filters.** The three filters are:

- **Pre-Filter (ATU2001)** should be replaced every 6 months or every 360 gallons, whichever comes first.
- **RO Filter (AT2005)** is replaced every 24 months or every 1,200 gallons, whichever comes first.
- **VOC Filter (ATU2003) or VOC Carbon with pH+ Mineral Boost Filter (ATU2004)** is replaced every 12 months or every 360 gallons, whichever comes first. **When replacing this filter we recommend that you also sanitize the holding tank. See section "Sanitizing the RO Holding Tank" before proceeding.**



Where to buy replacement components:

<https://aquatruwater.com/products?category=spare-parts>

Before you change a filter:

1. Ensure the service area is free of any excess dirt or dust in order to avoid cross contamination.
2. Wash hands with soap and water and/or wear sanitary gloves.
3. When changing a filter, some stray water might leak to the manifold tray which may trigger the leak sensor.
DO NOT BE ALARMED. Simply tip the unit to empty any water from the manifold tray.

How to Change Your Filters

1. Turn off the cold water supply line.
2. Empty the RO holding tank by opening the RO water faucet.
3. Remove the filter to be replaced.
4. Install the new filter, making sure that the filter is fully installed.
5. Close the RO water faucet.
6. Open the cold tap water supply line.

CHECK FOR LEAKS!

7. After the RO holding tank has been completely filled, close the cold water supply.
8. Flush the filter by opening the RO faucet. Close the faucet once the tank is empty.
9. Open the cold water supply and refill the RO holding tank.
10. After replacing the filter(s), press the **"Reset"** button on the control panel for 3-5 seconds to automatically reset the filter life.

Helpful Hint: Our user-friendly AquaTru Water Purifier app helps you track your filter life without any hassles. Additionally, if you would like you can write the date of filter installation with a permanent marker on the filter body, or use our helpful Filter Replacement Records chart on the last page of this manual.



STEP
11

System Maintenance: Sanitizing the RO Holding Tank

The RO system should be sanitized once a year. We recommend that you do the sanitizing process each time you replace the VOC filter, every 12 months. Always complete the sanitizing process **before** you replace the VOC filter.

For best results – A sanitizing solution containing 2 tablespoons of household bleach is recommended. To ensure that the tank gets sanitized, check that the bleach hasn't expired. If it has expired, buy new bleach.

Before you start sanitizing:

1. Make sure you have sanitizing solution and a new VOC filter.
2. Ensure the surface area is free of any excess dirt or dust in order to avoid cross contamination.
3. Wash hands with soap and water and/or wear sanitary gloves. Always follow the safety precautions recommended for your sanitizing solution.

How to Sanitize Your RO Holding Tank

1. Turn off the cold water supply line to the RO system. (Fig 1).
2. Open the RO water faucet, and empty the water out of the RO holding tank. Before proceeding, make sure that the tank is completely empty. Turn off the RO water faucet once tank is completely empty. (Fig 2).
3. Unscrew the top cap of the TruPure holding tank sanitizer. **Note: If the tank is not completely empty, the RO holding tank and sanitizer will spray water when opened since both are pressurized.** (Fig 3).
4. Pour 2 tablespoons of bleach into the tank sanitizer. If there is too much water in the sanitizer to add bleach, pour the water out before adding the bleach. (Fig 4).
5. Reattach the top cap on the tank sanitizer, make sure that it is on tight. (Fig 5).
6. Turn on the cold water supply line for the system. Allow at least 2 hours to fill. (Fig. 6).
7. Empty and refill RO tank 2 more times. (Fig 7).

Fig 1

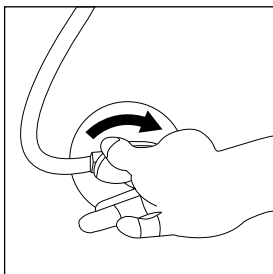


Fig 2

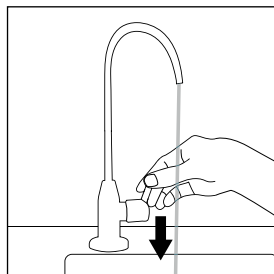


Fig 3

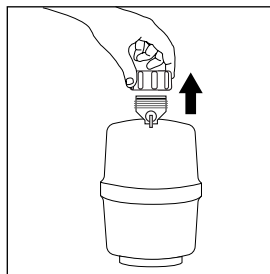


Fig 4

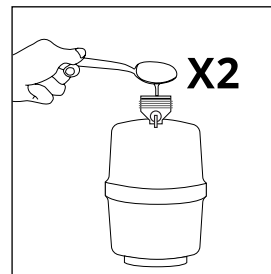


Fig 5

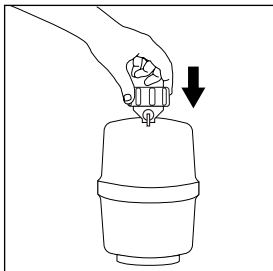


Fig 6

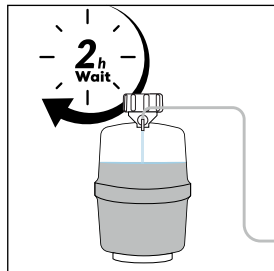
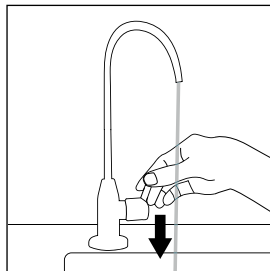


Fig 7



Should you have any further questions please refer to our website at aquatru.com or call our Customer Service department at **1-800-220-6570, open 24 hours a day, 7 days a week.**

STEP
12

CHECK FOR LEAKS!

System Maintenance: Replacing Batteries

The AquaTru system uses 3 AA batteries to track your filter life and detect leaks inside and outside your system. We recommend replacing the batteries every 12 months for proper tracking, or sooner based on your usage. Always pay attention for the battery replacement alarm. When the battery is low, the unit will alert you with a flashing white light on the control panel (Fig 1). Additionally, a "low battery" alarm will also be heard. The alarm will repeat 3 times every 2.5 hours. Always replace the batteries as soon as possible when you hear the "low battery" alarm to continue using the water purifier.

Follow these steps to replace the batteries:

1. Remove the battery cover (Fig 2).
2. Remove old batteries and insert new batteries (Fig 2).

Helpful Hint: The filter manifold is furnished with a 5 V USB-C port that allows you to permanently plugin the system. This eliminates the need to use batteries.

System Maintenance: Replacing the cotton pad in the Auto Shut-off Leak Detector

If a leak has triggered your leak detector, locate the leak and resolve it **BEFORE** you replace the cotton pad. The area around the leak detector must be kept dry while replacing the cotton pad.

1. Close the tap water adapter valve (turn clockwise).
2. Pull open the sliding cover (Fig 3).
3. Remove the expanded pad (Fig 4).
4. Insert a dry, compressed cotton pad. Close the sliding cover (Fig5).
5. Slowly open the tap water adapter valve (turn counterclockwise) to allow tap water to enter the system.

Fig 1



Fig 2

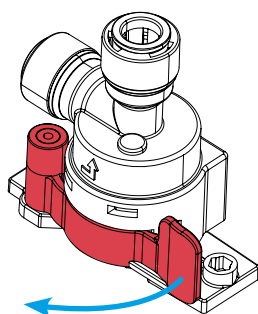
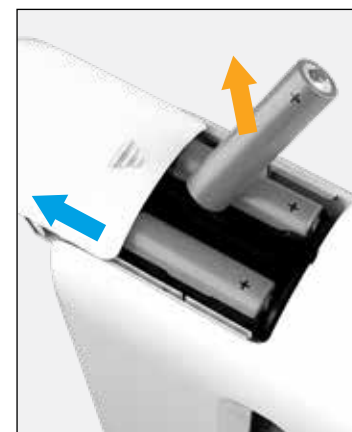


Fig 3

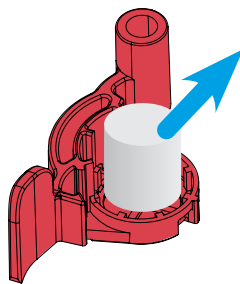


Fig 4

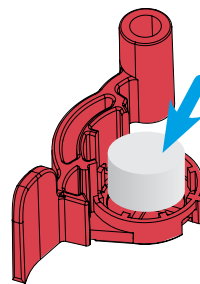
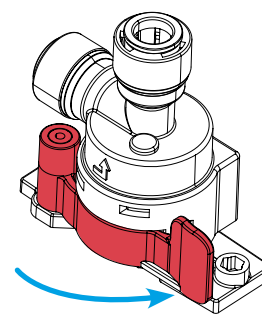


Fig 5



System Maintenance: Nitrate/Nitrite Testing

All water filtration systems with RO filters certified to remove Nitrate/Nitrite must provide a way for the user to verify the performance of the RO filter. This is because, under certain use conditions, the efficiency of Nitrate/Nitrite removal rate can drop.



Scan code to learn more

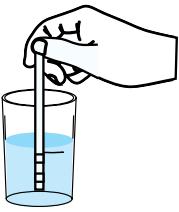
aquatruwater.com/product/teststrips

Scan the QR code with your mobile phone or device if you would like to receive a set of Nitrate/Nitrite Test Strips. These Test Strips allow you to test the Nitrite and Nitrate Content of your AquaTru purified water, helping to ensure the water you drink is as high quality as possible. We recommend testing every 6 months or when you change the Pre/Carbon Filter. If the Nitrate/Nitrite exceeds the safe levels indicated on the package, replace the RO filter to restore the performance.

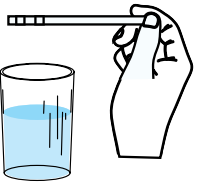
Note that only Nitrate/Nitrite is affected by these use conditions; all other contamination tested under NSF 58 will maintain its efficiency even if Nitrate/Nitrite does not.

Instructions for Nitrate/Nitrite Testing:

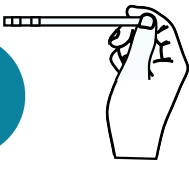
- 01



Dip one test strip into filtered water for **2 seconds**
- 02



Remove the test strip and let process for **30 seconds**
- 03



Match the strip to the color chart strip's packaging

Note:

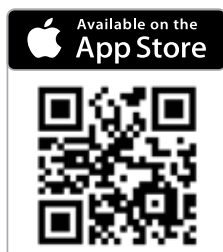
This unit does not connect to WiFi. The app works as a timer + filter status tracker.

The unit is equipped with timers and indicators to track filter life. Additionally, you can also setup the unit on the AquaTru Water Purifier app to get real-time filter life updates on your phone, wherever you are.

How To Set Up the AquaTru Smart App

1 Create an Account

- Download and install the Apple® or Android® AquaTru app.



Install Video
iPhone® / Android®



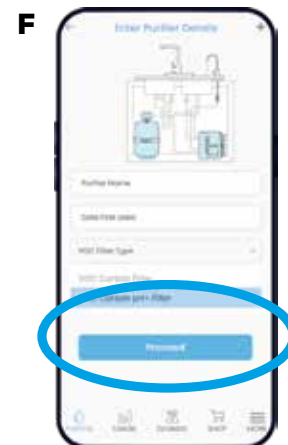
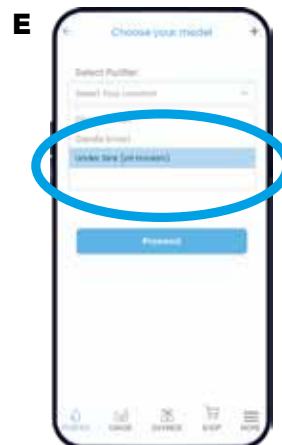
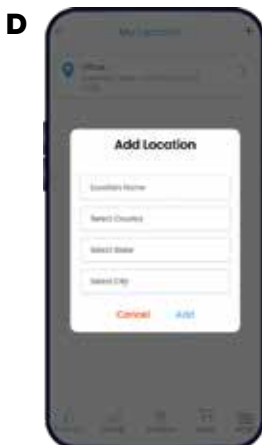
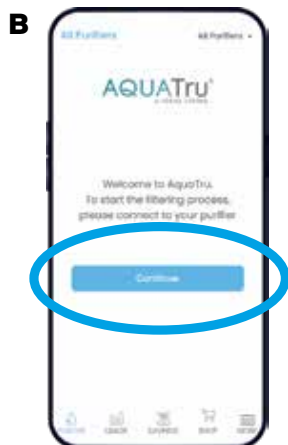
aquatruwater.com/wifi-onboard

- Open the AquaTru app and click on **"Create An Account."** (A)



2 Set up the AquaTru Water Purifier

- After creating your account and logging into the app, the first step is to set up your purifier on the app. If this is your first AquaTru unit, click on **"Continue"** (B). If you have previously connected an AquaTru unit to your app, you must click on the **"+"** symbol in the top right corner of the home page (C).
- You will then be prompted to enter the location of your purifier. This information is needed to track the tap water quality in your area (D).
- Choose the appropriate model: **"Under Sink (all models)"** (E).
- Enter your purifier details (F) and click on **"Proceed"**.

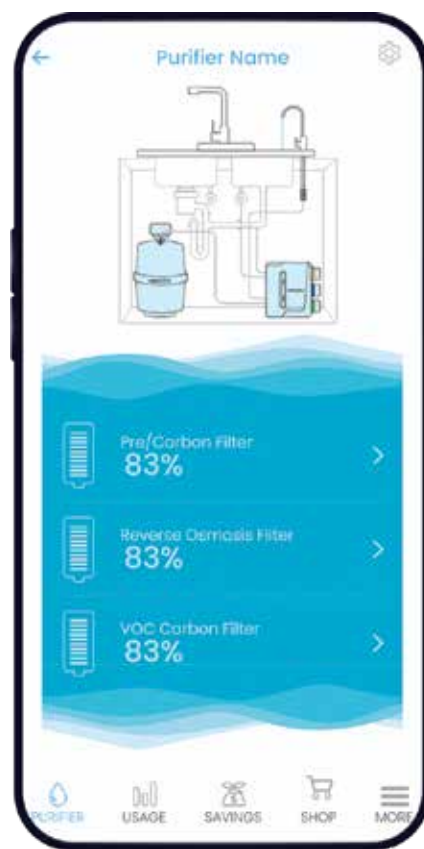


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21 Android and Google Play are trademarks of Google LLC.

App Setup

The AquaTru Under Sink water purifier has now been added to your account. This screen confirms the successful setup on the app.



FAQ & Troubleshooting

PROBLEM	CAUSE	SOLUTION
Low / slow production It takes longer than 3 hours to fill the tank	Low water pressure	Make sure the water supply is turned on and the valve is all the way open. Tap water pressure should be at a minimum of 40 PSI. If your home does not have 40 PSI, we suggest replacing your under sink purifier with an AquaTru countertop model that comes with a built-in pump.
	Crimps in tubing	Check tubing and straighten and replace as needed.
	Clogged filters	If the production rate previously was high but it has gone down significantly over a period of months, you should replace the Pre-Filter and RO Filter.
Low water flow from the faucet	Check the air pressure in the tank	The RO holding tank should have a pressure of 6 to 8 PSI when empty. Use a pressure gauge and pump with a Schrader valve connector to refill the tank.
	RO holding tank valve	Make sure that the holding tank valve is fully open.
	Check for gasket in sanitizer	The TruPure Holding Tank Sanitizer is shipped with the gasket stored inside the sanitizer. Before installing, unscrew the sanitizer to access the small bag inside that holds the gasket, and use that gasket when installing the RO holding tank valve.
Small amount of water in the tank	System startup	Normally it takes about 2 hours to fill one tank. Note: Low incoming water pressure and water temperature can drastically reduce the water production rate.
	Low water pressure	Tap water pressure should be at a minimum of 40 PSI. If your home does not have 40 PSI, we suggest replacing your under sink purifier with an AquaTru countertop model that comes with a built-in pump.
	Too much air in the holding tank	The RO holding water tank should have a pressure of 6 to 8 PSI when empty. Use a pressure gauge to check the pressure. If the reading is higher than 8 PSI, let air out using the Schrader valve on the bottom of the tank.
Leaks from filter manifold	Filter not fully installed, or O-ring is damaged	Check that the filter is fully installed. 1. Depressurize the filters by turning off the tap water supply line and then turning off the RO holding tank valve. 2. Turn off the tap water supply line. 3. Turn off the RO holding tank valve. 4. Open the RO faucet. When water stops flowing from the faucet, it is safe to remove each filter. 5. Inspect O-ring. 6. Reinstall the filters making sure they are fully inserted. 7. Repressurize the system.

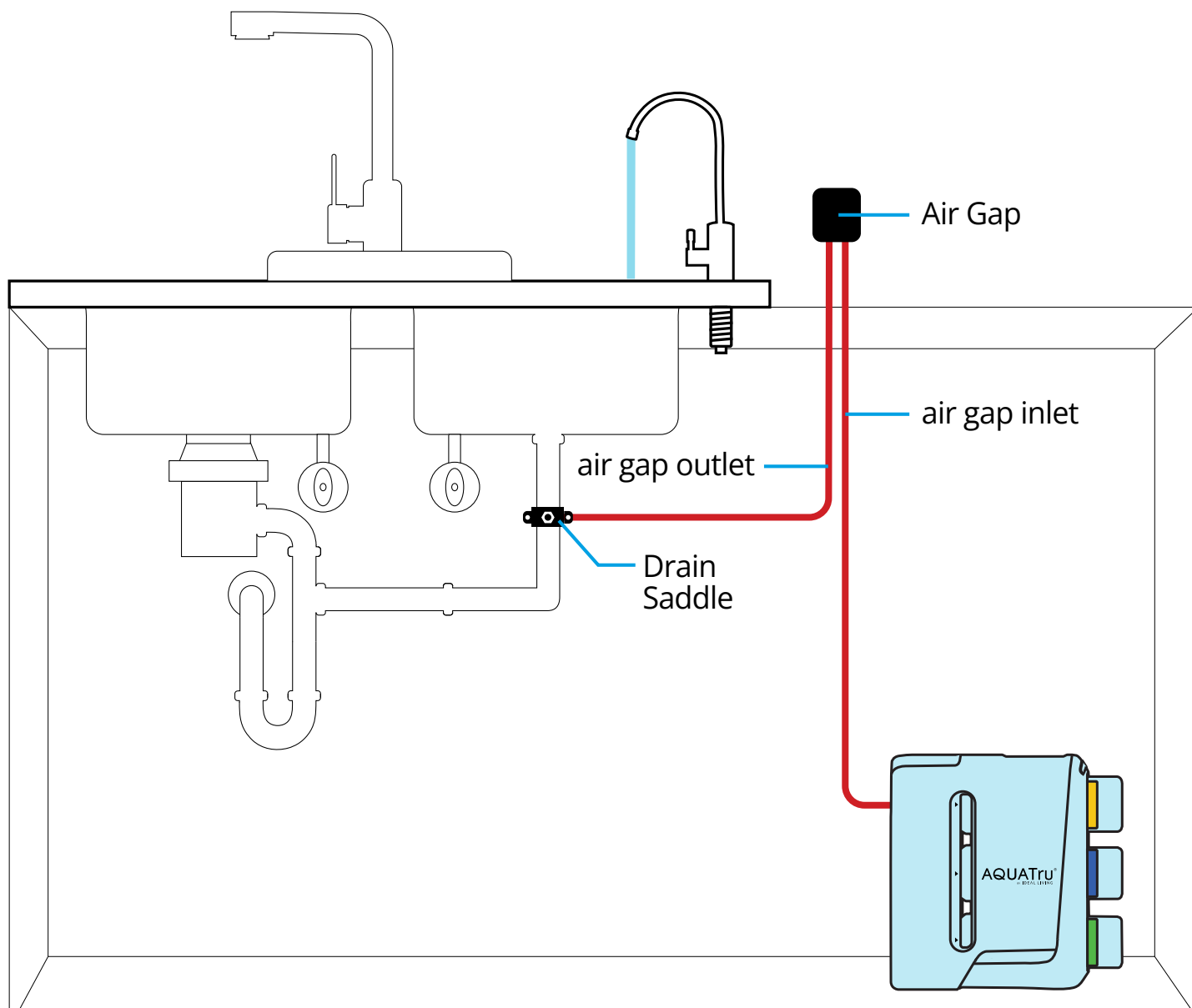
FAQ & Troubleshooting

PROBLEM	CAUSE	SOLUTION
Water leaks	A gasket is not fully sealing	Depressurize the system and remove all water from the tank. Remove the item that is leaking and inspect the gasket to make sure it is free of any defects. If the leak is from a thread, apply new plumber's tape and then reinstall the components, making sure you tighten in accordance with the manual. Please check the tubing to ensure it is not deformed or defective. We recommend using the included tubing cutter to ensure clean, precise cuts.
Loud blaring alarm/sound from manifold every 15 minutes	There is a leak either inside the manifold tray or beneath the manifold.	How to deactivate leak detection alarm: 1. Tip the unit to drain any water that might have collected in the manifold tray. 2. Use a towel to absorb water beneath and near the manifold. 3. Monitor and check the manifold, tubing connections, joints, fittings, and valves for leaks.
Alarm sound from manifold	Either a filter needs replacement or the battery is low.	Check the control panel. If a filter light is flashing, replace the corresponding filter. Follow filter replacement instructions on page 17. If the "Battery" light is flashing, your battery life is low and needs to be replaced. Follow instructions on page 19.
How often do I need to replace the batteries?	Battery life is low and needs to be replaced.	We recommend replacing the batteries every 12 months. But based on your usage and system conditions, you might need to replace the batteries sooner. Always pay attention for the battery replacement alarm.

Optional Air Gap Installation

Please follow all state and/or local regulations for installation of drain line and air gap.

1. Cut the red tube in two halves. Connect one half between the red quick connect fitting on the manifold and air gap inlet.
2. Connect the other half between air gap outlet and drain saddle.



One-Year Limited Warranty

Your AquaTru water purifier is warranted to be free from defects in materials and workmanship for one year from the original purchase date. Should the product have a defect in materials or workmanship, we will repair or replace it without charge to you (a shipping and processing fee will apply). **Warranty does not include filters.** To obtain service under warranty, simply call our customer service center toll-free at **800.220.6570, open 24 hours a day, 7 days a week.**

This warranty does not cover filters, damage caused by accident, misuse or any use other than as intended and described in this product manual, or damage resulting from failure to maintain and clean this product as also specified in this product manual. This warranty applies only to the original purchaser of the AquaTru water purifier.

ALL EXPRESS AND IMPLIED WARRANTIES FOR THIS PRODUCT, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THIS PERIOD.

Some states do not allow limitations on the duration of implied warranties, so the above limitation may not apply to you. While this warranty gives you specific legal rights, you may also have other rights which may vary from state to state.

Contact Info for Warranty Service:

AquaTru,® LLC

P.O. Box 9169 | Van Nuys, CA | 91409-8291
1.800.220.6570 | aquatru.com

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BY IDEAL LIVING

AquaTru.com

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aquatruwater.com/patents

[illegible]

Arbitration Agreement

ALTHOUGH DISPUTES WITH OUR VALUED CUSTOMERS ARE RARE, IN THE UNLIKELY EVENT OF A DISPUTE, WE HAVE ESTABLISHED THIS ARBITRATION AGREEMENT.

PLEASE READ THIS AGREEMENT CAREFULLY. YOU ACCEPT THE TERMS OF THIS AGREEMENT BY RETAINING THE PRODUCT(S) SHIPPED IN CONNECTION WITH THIS AGREEMENT (THE "PRODUCTS") FOR MORE THAN THIRTY (30) DAYS AFTER RECEIPT. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, YOU MAY RETURN THE PRODUCT TO COMPANY WITHIN THIRTY (30) DAYS OF RECEIPT FOR A FULL REFUND.

THIS ARBITRATION AGREEMENT ("AGREEMENT") AFFECTS YOUR LEGAL RIGHTS AND REMEDIES BY PROVIDING THAT DISPUTES BETWEEN YOU AND THE MANUFACTURER, DISTRIBUTOR AND/OR SELLER OF THIS PRODUCT (COLLECTIVELY, "COMPANY"), MUST BE RESOLVED THROUGH BINDING ARBITRATION OR IN SMALL CLAIMS COURT (IF THE DISPUTE QUALIFIES), BUT NOT OTHER COURTS. IT ALSO PROVIDES THAT ANY DISPUTE CANNOT BE RESOLVED IN A CLASS ACTION OR OTHER PROCEEDING WHERE YOU REPRESENT OTHER PERSONS OR OTHER PERSONS REPRESENT YOU, AND THAT NO CLASS OR REPRESENTATIVE ARBITRATIONS ARE PERMITTED. PLEASE CAREFULLY READ ALL TERMS IN THIS AGREEMENT.

1. RESOLUTION OF CLAIMS OR DISPUTES.

Any claim or dispute between you and the Company (or any of the Company's subsidiaries or affiliates) arising out of or relating in any way to the Product or this Agreement shall be resolved through (a) final, binding arbitration, or (b) adjudication in small claims court in Los Angeles County. If you choose arbitration, this arbitration obligation is reciprocally binding on both you and the Company and applies regardless of whether the claim or dispute involves a tort, fraud, misrepresentation, product liability, negligence, violation of a statute, or any other legal theory. Both you and the Company specifically acknowledge and agree that, if you choose arbitration, you waive your right to bring a lawsuit based on such claims or disputes and to have such lawsuit resolved by a judge or jury.

2. LIMITATION OF LEGAL REMEDIES.

All arbitrations under this Agreement shall be conducted on an individual (and not a class-wide) basis, and an arbitrator shall have no authority to award class-wide relief. You acknowledge and agree that this Agreement specifically prohibits you and the Company from commencing arbitration proceedings as a representative of others or joining in any arbitration proceedings brought by any other person. The parties agree that no class or representative actions of any type are permitted.

3. ARBITRATION PROCEDURES.

- a.** Before instituting an arbitration, if you have any dispute, we strongly encourage you to contact the Company to try to resolve the matter by calling 800.218.3560, although you are not required to do so.
- b.** Prior to filing an arbitration demand, you and the Company agree that the demanding party will serve on the other party a written notice of dispute, individually signed and sworn under penalty of perjury. In addition to stating the particular circumstances of the demand, the notice of dispute will offer the party on whom it is served the opportunity to engage in mediation, at the cost of the Company, to address the dispute. You and the Company agree that any notice of dispute that is substantially similar to a previously filed notice will be invalid.
- c.** The arbitration of any claim or dispute under this Agreement shall be conducted in accordance with the expedited procedures set forth in the JAMS Comprehensive Arbitration Rules and Procedures as those Rules exist on the date you receive the Product, including Rules 16.1 and 16.2 of those Rules. These rules and procedures are available by calling JAMS or by visiting its web site at jamsadr.com. The arbitration of any claim or dispute under this Agreement shall be conducted by an arbitrator who has at least five years of experience conducting arbitrations.
- d.** The arbitration of any claim or dispute under this Agreement shall be conducted in the State of California or, if the dispute arose outside of California, you have the option to conduct the arbitration in the jurisdiction where the dispute arose. For claims of \$10,000 or less, you may choose whether the arbitration proceeds in person, by telephone, or based only on submissions.
- e.** Judgment of the court shall be entered on the award rendered by the arbitrator in any court having jurisdiction.
- f.** The Company shall pay costs for the arbitration of claims, including any JAMS Case Management Fee and all professional fees for the arbitrator's services. The Company shall pay the fees and costs of its own counsel, experts and witnesses and shall not be able to recoup them from you even if you do not prevail in the arbitration. Unless otherwise provided by law, you acknowledge and agree that you shall pay the fees and costs of your own counsel, experts and witnesses, and any applicable filing fees. You and the Company can agree, however, that the arbitrator may issue an award of costs or fees upon a finding that either the substance of the claim, the defense, or the relief sought, is frivolous or brought for an improper purpose.

Arbitration Agreement

4. MASS ARBITRATION PROCEDURES.

The arbitration provisions of this Agreement and any arbitration conducted pursuant to the terms of this Agreement shall be governed by the Federal Arbitration Act (9 U.S.C. Secs. 1-16). In this respect, the parties acknowledge that this Agreement involves a transaction conducted in interstate commerce. Otherwise, this Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of California, exclusive of conflict or choice of law rules.

- a.** JAMS Mass Arbitration Procedures and Guidelines (the "Guidelines") will apply in the case of Mass Arbitration as defined in Procedure 1(c) of the Guidelines.
- b.** Nothing in this Agreement shall be construed to prevent JAMS from consolidating arbitrations involving common issues of fact or law in accordance with its rules and procedures.
- c.** In any instance where JAMS consolidates a group of 75 or more individual arbitrations, the arbitrator will select between five and ten "test cases" to be arbitrated on an expedited basis. During the pendency of these test cases, no additional arbitrations involving common issues of fact or law may be filed; however, any limitations periods applicable to these arbitrations will be tolled during the pendency of the test cases.

5. CHOICE OF LAW.

The arbitration provisions of this Agreement and any arbitration conducted pursuant to the terms of this Agreement shall be governed by the Federal Arbitration Act (9 U.S.C. Secs. 1-16). In this respect, the parties acknowledge that this Agreement involves a transaction conducted in interstate commerce. Otherwise, this Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of California, exclusive of conflict or choice of law rules.

6. SEVERABILITY.

If any provision of this Agreement is declared or found to be unlawful, unenforceable or void, such provision will be ineffective only to the extent that it is found unlawful, unenforceable or void, and the remainder of the provision and all other provisions shall remain fully enforceable.



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